



My Turn Volunteer

PROBLEM



Need an easy way to accelerate our vaccination efforts now that vaccine supply constraints are diminishing.

SOLUTION:



Many Californians want to help with our COVID-19 vaccine response, but they're not sure where to start.

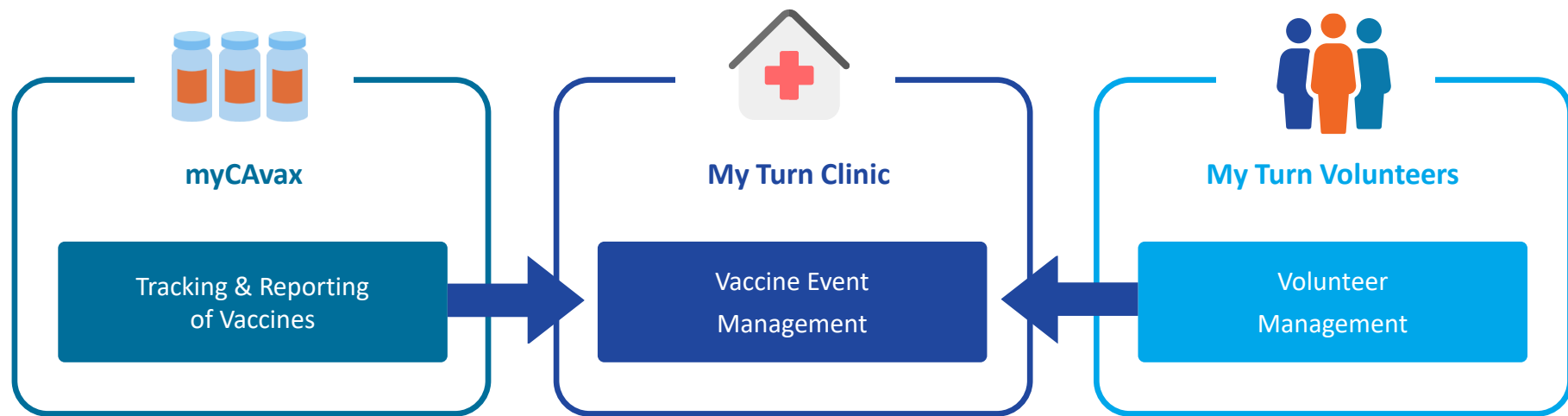
My Turn Volunteer connects medical personnel and the general public with volunteer opportunities around the state. Volunteers can assist with:

- Outreach and Education to Assist Vaccination Sign Ups
- Vaccination Distribution
 - Medical Volunteers: vaccine prep, administration and observation
 - General Volunteers: greeting, registration and management

My Turn Volunteer

Part of California's Vaccination Efforts

Statewide Program



A no cost, value added application for those who are utilizing My Turn Clinic. This application can be provisioned and set up as part of the My Turn Clinic or any time shortly thereafter.

Volunteering at Vaccination Sites

*Volunteers helping vaccinate
Californians*

In **Inyo County**, a mass vax clinic:

- 112 medical volunteers
- 85 general support volunteers
- 4 staff

2,320 1st and 2nd Dose
~ 5% of Inyo County Vaccinated



My Turn – Volunteer

- Launched on March 5
- A centralized digital portal that allows clinics to identify, screen, and schedule volunteers
- Available as a free additive resource to clinic administrators onboarded in My Turn Clinic
- Alternative: Volunteer Match for volunteer recruitment



Onboarded Partners

Aviva Pharmacy
East Valley Community Health Center
HealthQuest
Inyo County
Kedren Community Health
Madera County
Memorial Care
Merced County
Personal Space Testing, LLC
Providence / St. Joe's
San Joaquin County
The Jain Center

Functions Managed Locally

**Background
Checks**

**Liability
Insurance**



My Turn – Volunteer 4.0

User Feedback Generated Functionality Improvements



- Registration process for **recurring or returning volunteers** has been simplified
- Self-confirmation that volunteer has not been recently exposed to COVID-19
- **Self-cancellation** of volunteer shift(s)
- Volunteer Directors/Managers can now:
 - Shifts visible to specific individuals or groups using a **unique user access code**
 - Semi-Automated **Check In & Check Out** of volunteers for their shifts
 - Recruit volunteer roles based on **language requirements**

My Turn Volunteer

Current Features & Functionality



Shift Scheduling

Communications



Work Flow

Reporting



My Turn Volunteer

Current Features & Functionality



Shift Scheduling

- ✓ **Volunteers can self-cancel shifts they can no longer take**
- ✓ **Shift can be created with a Group Code requirement**
- ✓ **Improved shift Check-in / Check-out**
- ✓ **Ability to identify foreign language skill need for shift**
- ✓ Clinic Admin to assign Volunteer Director for a clinic
- ✓ Volunteer Directors can assign Volunteer Managers
- ✓ Volunteer Director can create and define volunteer types by shift
- ✓ Volunteers can search for, select, sign-up for shifts

Bold bullets are new features

My Turn Volunteer

Current Features & Functionality



Communications

- ✓ **Health Attestation 24-hours before shift**
- ✓ Notify volunteers when a registration is declined / accepted
- ✓ Notify volunteers when a clinic is canceled
- ✓ Notify volunteers 72-48-24 hours before a shift + thank you
- ✓ On-demand email to volunteers

Bold bullets are new features

My Turn Volunteer

Current Features & Functionality



Reporting

- ✓ Volunteer need dashboard
- ✓ Volunteer Director views & of sign-ups/show-ups
- ✓ Volunteer Director training completion summary
- ✓ Clinic Summary Dashboards

My Turn Volunteer

Current Features & Functionality



General

- ✓ **Streamlined registration for repeat volunteers**
- ✓ Volunteer registration even if no shifts available
- ✓ Medical License verification for Medical volunteers
- ✓ Volunteer registration pending until training/vetting complete
- ✓ Training content for Medical volunteers and General Support volunteers
- ✓ Ability to mass-update volunteer records

Bold bullets are new features

My Turn – Volunteer

3 Distinct Roles

Volunteer Directors

(and Managers)

Those who administer to the clinics' volunteer needs, scheduling shifts, screening volunteers, and managing all volunteer-based logistics.



Medical Volunteers

Those who have medical licenses who may be administering vaccines or serving in roles which requires they have medical training.



General Support Volunteers

Those who are volunteering and willing to help with general support for the clinic.



Volunteer Director or Manager

Volunteer Directors and Managers

Those who administer to the clinic's volunteer needs, determining and managing volunteers' shifts and other logistics. This work can be delegated and shared between Volunteer Directors and Managers.

step 1

Receive email
and accept your
assignment as

**Volunteer
Director**



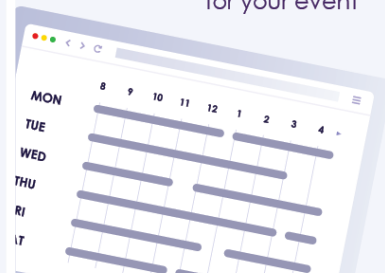
step 2

Log in
to begin



step 3

Create shifts
for your event



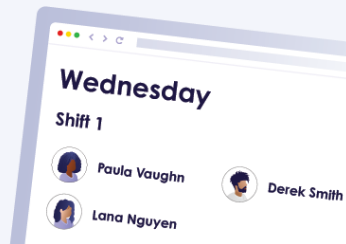
step 4



Select roles
you need by shift

step 5

Verify & confirm
your volunteers



step 6

Meet & direct.
Spread the love.

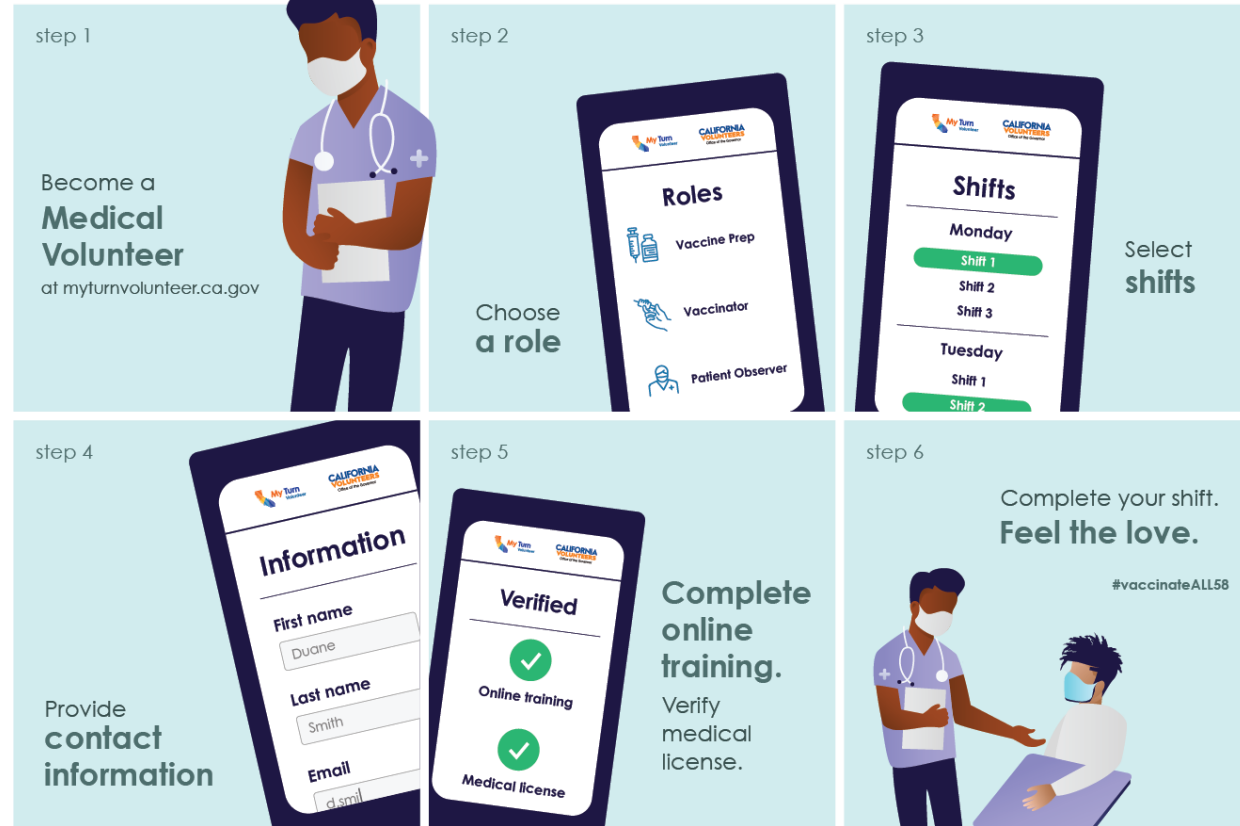


Medical Volunteer

Medical Volunteers

Those who have medical licenses who may be administering vaccines or serving in roles which requires they have medical training.

These volunteers have been vetted by the CMA needing minimal effort to utilize.

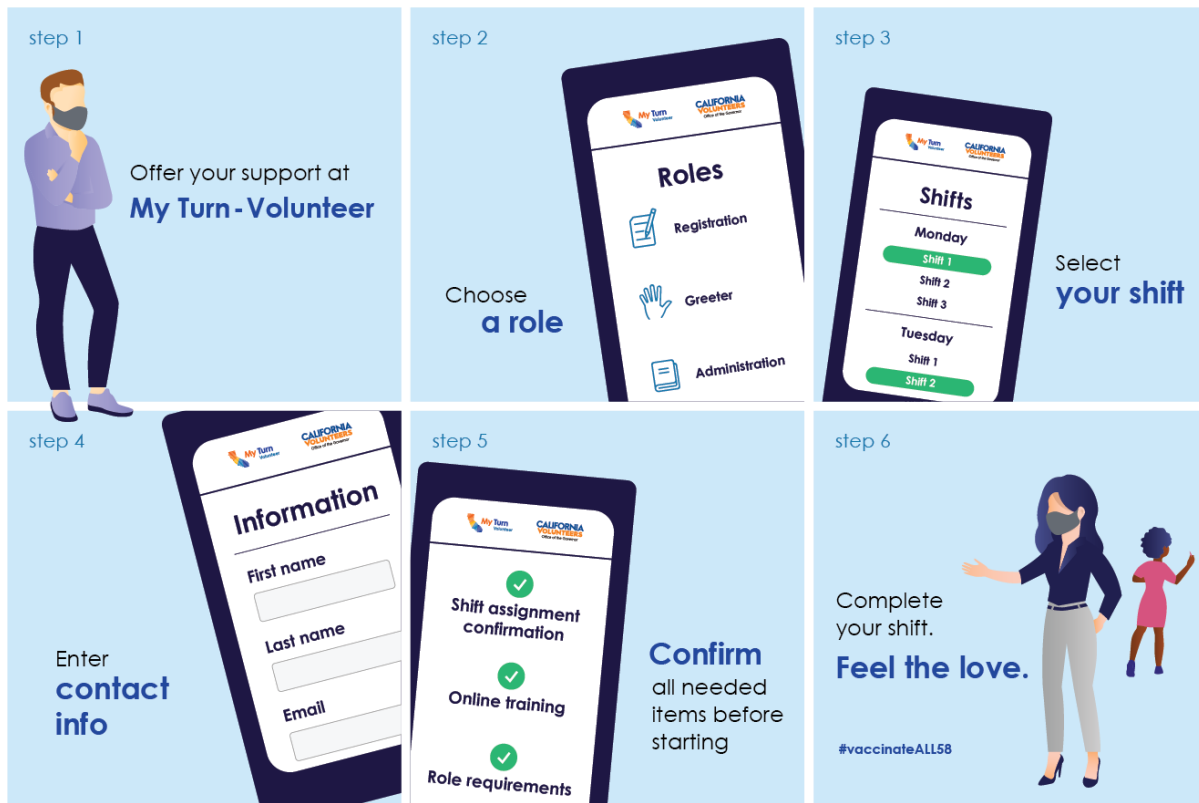


General Volunteer

General Volunteers

Those who are volunteering and willing to help with general support for your clinic.

Many have already signed up expressing interest in volunteering ready to be utilized by your clinic. They will self-register once the shifts have been determined.



Frequently Asked Questions



What are the requirements to become a medical volunteer in the system?

Medical volunteers must have current licensure or certification.

This includes Physicians, Surgeons, Nurse Practitioners, Physician Assistants, Registered Nurses, Licensed Vocational Nurses, Nursing Students, Medical Assistants, Pharmacists, Pharmacy Technicians, Paramedics, EMTs, Dentists, Optometrists, Podiatrists, and Medical and Pharmacy students.

If we need a Volunteer Director/ Manager at our site, how do we access one?

If your clinic needs a Volunteer Director, please email myturnvolunteer@cv.ca.gov and someone from the MyTurn – Volunteer team will reach out to you. Volunteer Director/ Managers are not guaranteed, however reaching out to the email address above will get the process started.

**Find more FAQs
Here**

Benefits of Using My Turn - Volunteer



Volunteer Recruitment

Able to build a pool of volunteers at the ready for one or multiple days' needs linked to your Clinics' schedule.



Self-Service Process flow

Platform performs at the pace and rate that fulfills your needs with a series of automated & manual steps.



Data & Analytics

Access to real time performance report data from the moment you activate tool through to post-event performance metrics.



Technical Support

Technical support Hotline as well as online resources such as Job Aids, How To Videos and Office Hours.

California Volunteers Partnership Support



State Volunteer Officer

Assigned liaison providing customer service for Volunteer Directors and the Clinic team



Volunteer Screening & Training

Limited access to background checks for volunteers serving at clinic sites & additional training available via Volunteer Hubs



Storytelling

Develop shared media to spotlight clinics' success. Send targeted emails for recruitment



Additional Volunteer Recruitment

In partnership with Volunteer Match, clinics not in My Turn can recruit volunteers through [My Turn – Volunteer Volunteer Match](#)

Volunteer Match Partnership



Post Volunteer Opportunities (even if you are not using My Turn)

myturnvolunteer.volunteermatch.org

- Step 1** Create a Profile on Volunteer Match
- Step 2** Create 1 or Multiple Volunteer Events
- Step 3** Hashtag Events #VaccinateAll58
- Step 4** Receive Contact Information for Volunteers willing to step up and support your event
- Step 5** Prepare & Welcome them to your Event & Organizations

Get the volunteers you need to help vaccinate Californians

In partnership with VolunteerMatch, #CaliforniansForAll provides the platform to promote your organization and recruit volunteers to help accelerate the administration of COVID-19 vaccines and save lives.

Together we can #VaccinateAll58.

3 steps to get started

1. Begin the process by registering for a free account on VolunteerMatch
2. Create as many volunteer listings as you need for your vaccination site
3. Use **#VaccinateAll58** in your listing so we can prioritize them and drive more volunteers to you.

Begin recruiting volunteers

powered by  VolunteerMatch

My Turn – Volunteer Resources

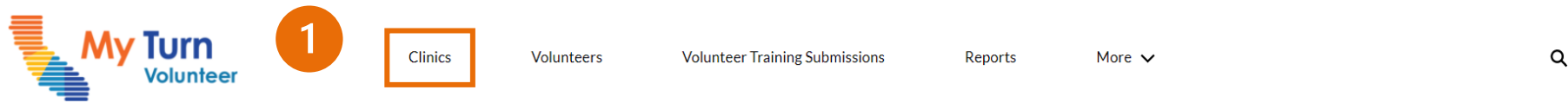
- [About My Turn – Volunteer](#)
- [Frequently Asked Questions](#)
- [How-To Demo Videos](#)
- [Volunteer Director Job Description](#)

Additional Resources

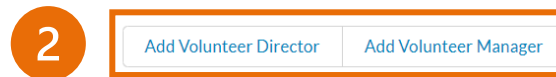
[Recruiting Volunteers via
Volunteer Match](#)

[Individual Actions you can do
from Home](#)

"Turning On" My Turn – Volunteer



1. Select which clinic(s) you would like to have volunteers while you're in **myCAvax** or **My Turn – Volunteer**



2. Assign a Volunteer Director and/or Volunteer Manager to the clinic(s) with first & last name, phone (optional) and an email address.

Next Steps

**Are you Ready to Use
My Turn – Volunteer?**

myturnvolunteer@cv.ca.gov

**Are you not in My Turn – Clinic & you need
volunteers?**

www.myturnvolunteer.volunteermatch.org

**Do you want to learn more about individual
actions you can take?**

www.californiavolunteers.ca.gov/myturnvolunteer

Get the volunteers you need to help vaccinate Californians

In partnership with VolunteerMatch, #CaliforniansForAll provides the platform to promote your organization and recruit volunteers to help accelerate the administration of COVID-19 vaccines and save lives.

Together we can #VaccinateAll58.

3 steps to get started

1. Begin the process by registering for a free account on VolunteerMatch
2. Create as many volunteer listings as you need for your vaccine related volunteer opportunities
3. Use **#VaccinateAll58** in your listing so we can prioritize them and drive more volunteers to you.

[Begin recruiting volunteers](#)

powered by  VolunteerMatch



California Volunteers needs your help to #VaccinateAll58.

You can step up to serve your community by signing up to volunteer at vaccine distribution site and take individual outreach actions to help accelerate the administration of vaccines.

[Take Individual Outreach Actions](#)

[Begin Recruiting Volunteers](#)